Performance Indicators

The results columns are shaded to denote RAG status:

GREEN exceeding target

AMBER below target but above level for management intervention

RED intervention required

Type: - N National Indicator, L Local Indicator, SID Service improvement Data, PAM Public Accountability Measure

PI Ref	Title	Туре	2012- 13 outturn	2013- 14 outturn	Target 2014- 15	Inter- vention level	Q1	Q2	Q3	Q4	Notes
Delayed T	ransfers of Care		I.								
SCAL2	The number of delayed transfers of care due to Social care reasons.	L	264	198	150	194	29	50	60	115	Cumulative 254
For actions	s please see Key Performance Indicat	or Data C	Q4 2014-15	5							
SCAL17	Number of delayed transfers for choice reasons.	L	321	231			45	36	27	24	Cumulative 132
				•							
Carers				,							
FCLi44	Number of carers assessments completed in the quarter	L	505	469	550	479	97	111	161	188	
		1	1	1		'		1	1		
SCA/018 (a)	The percentage of carers of adults who were offered an assessment in their own right during the year.	PAM	61.55	50.2	90	78	19.40	35.8	51.1	64.4	Cumulative indicator. No. of carers known – 3229 No. of carers known who were offered assessment in their own right – 2079
For actions	s please see Key Performance Indicat	or Data C	Q4 2014-15	5							
SCA/018 (c)	The percentage of carers of adults who were assessed or reassessed in their own right during the year who were provided with a service	SID	41.20	28.60			42.30	41.5	38.1	30.5	Cumulative indicator. No. of carers who had an assessment/review in their own right – 547 No. of carers who had an assessment/review in their own right who were provided with a service – 167

PI Ref	Title	Туре	2012- 13 outturn	2013- 14 outturn	Target 2014- 15	Inter- vention level	Q1	Q2	Q3	Q4	Notes
Care Mana	gement										
SCA/007	The percentage of clients with a care plan at 31st March whose care plans should have been reviewed that were reviewed during the year	PAM	76.29	85.63	85	76.5		80.16		81.27	
	Early indicator result, final result will be available as part of the PM2 end of year submission to WG (submission date 29th May 2015)										
Service De	livery The average number of working										
SCA/015	days taken from completion of the care plan to provision and/or installation of aids/equipment.	L	4.21	4.85	4	4.88	5.03	4.71	4.80	5.08	Annual result - 4.90
Sickness d	uring Q4 has impacted on number of	days - pr	iority given	to deliverir	ng essentia	al items					
SCA/002 (a)	The rate of older people (aged 65 or over) helped to live at home per 1,000 population aged 65 or over.	N	46.41	46.42	47	44.65	45.69	44.68	45.44	44.06	
Early indica	ator result, final result will be available	e as part	of the PM2	end of year	ar submiss	ion to WG	(submission o	late 29th May	2015)		
SCA/002 (b)	The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over.	N	18.47	17.98	18.4	19.32	17.77	17.84	17.79	18.07	
		· · · · · ·									
SCA/003(a)	The percentage of users who are supported in the community during the year: Aged 18-64.	SID	91.88	91.78	92	91.08	Annual Indicator				
Result will	l be available as part of the PM2 end o	f year sul	omission to	WG (subn	nission da	te 29th Ma	y 2015)				1

ne percentage of users who are upported in the community uring the year: Aged 65+. available as part of the PM2 end of the percentage of adult clients upported in community during e year available as part of the PM2 end of	PAM	83.70 omission to	84.36 WG (subn	86.81	84.21 e 29th Ma	y 2015)	Annual I	ndicator		
ne percentage of adult clients upported in community during e year available as part of the PM2 end of	PAM			nission dat	e 29th Ma	y 2015)				
upported in community during e year available as part of the PM2 end of		86	86.41							
	Voor out			86.5	84.77		Annual I	ndicator		
	year Sut	omission to	WG (subn	nission dat	e 29th Mag	y 2015)				
ne number of nights of respite are provided or funded by the athority during the quarter.	L	6710	7440	6000	4560	1426	1691	1481		Awaiting information from provider
ne number of users/carers ovided with night sitting during e quarter.	L	94	92			24	24	23	21	
ne number of users/carers ovided with day sitting during e quarter	L	499	472			111	111	103	97	
umber of adults using Telecare quipment at the end of the parter	L	320	335	320	256	328	343	349	337	
ne o e	e number of users/carers vided with night sitting during quarter. e number of users/carers vided with day sitting during quarter mber of adults using Telecare uipment at the end of the	e number of users/carers vided with night sitting during quarter. e number of users/carers vided with night sitting during quarter. L quarter be number of users/carers vided with day sitting during quarter L quarter	e number of users/carers vided with night sitting during L 94 quarter. e number of users/carers vided with night sitting during quarter. e number of users/carers vided with day sitting during quarter mber of adults using Telecare uipment at the end of the 1 320	e number of users/carers vided with night sitting during L 94 92 quarter. e number of users/carers vided with night sitting during quarter. e number of users/carers vided with day sitting during L 499 472 quarter mber of adults using Telecare uipment at the end of the L 320 335	e number of users/carers vided with night sitting during L 94 92 quarter. e number of users/carers vided with night sitting during quarter. be number of users/carers vided with day sitting during L 499 472 quarter mber of adults using Telecare uipment at the end of the L 320 335 320	e number of users/carers vided with night sitting during L 94 92 quarter. e number of users/carers vided with night sitting during quarter. be number of users/carers vided with day sitting during L 499 472 quarter mber of adults using Telecare uipment at the end of the L 320 335 320 256	the provided or funded by the hority during the quarter. L 6710 7440 6000 4560 1426 The number of users/carers wided with night sitting during quarter. L 94 92 24 The number of users/carers wided with day sitting during quarter. L 499 472 1111 The number of adults using Telecare uipment at the end of the L 320 335 320 256 338	the provided or funded by the hority during the quarter. L 6710 7440 6000 4560 1426 1691 The number of users/carers wided with night sitting during quarter. L 94 92 24 24 The number of users/carers wided with day sitting during quarter. L 499 472 111 111 The number of adults using Telecare uipment at the end of the l 320 335 320 356 328 343	the provided or funded by the hority during the quarter. L 6710 7440 6000 4560 1426 1691 1481 The number of users/carers wided with night sitting during quarter. L 94 92 24 24 23 23 24 24 24 25 25 24 24 24 25 25 25 25 25 25 25 25 25 25 25 25 25	the provided or funded by the hority during the quarter. L 6710 7440 6000 4560 1426 1691 1481 1481 1481 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1481 1691 1491 1491 1491 1491 1491 1491 149

Sickness

Service Area/Division	Average FTE staff No.s	Result Period	FTE target	FTE days lost
Health and Social Care	691	2014-15	13.1	15.87